

# HRXE RANGE

## User Guide for Occupants

Models: HRXE-H & HRXE-OPH



Modern homes are built with extra insulation to keep warm air in and reduce energy costs. Whilst great for energy efficiency, this unfortunately leaves very little opportunity for your property to be naturally ventilated.

Adequate ventilation is critical to ensuring a healthy living environment that is free from condensation, odours and indoor pollutants caused by cooking, washing and day to day living.

Having the HRXE Mechanical Ventilation with Heat Recovery (MVHR) unit installed in your home will not only ensure that you benefit from good indoor air quality, it will protect the fabric of your home from condensation and mould, thus resulting in a healthier living environment.

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### How do I operate the unit?

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At installation your unit will have been commissioned to run continuously at a set level that will ventilate your home for most of the day.

However, there will be occasions when the humidity and/or moisture levels in your home will rise; this is usually due to activities such as cooking and bathing or showering. During these times your unit has the functionality to increase its extract rates via a boost mode, and remove the excess moisture from the air.

There are a few ways in which the HRXE system can be set to boost. System settings should be determined as part of the installation, but you may override these functions with manual operation. The most common method is via remote switches which may also be provided at the time of install; usually situated in the kitchen and bathroom areas. To increase the extract rates manually simply set the switch to boost, and when you are ready to resume normal operation turn it back off.

Please note that your boost setting may have been commissioned with a run-on timer which will result in the boost function running between 5 to 30 minutes after it has turned off. This is to ensure the excess moisture is totally cleared.

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### What maintenance is required?

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The filters (located on the front of the unit) need to be cleaned or replaced, depending on your environment, every 12 months.

For replacement filters (they come as a pair) contact Domus Ventilation via the below details and quote part number SPR428.

Please refer to Installation and Maintenance Instructions for disposal information.

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### If I need some advice, who do I contact?

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In the first instance please contact your housing provider or house builder.

Should you wish to speak to a member of our Aftersales Dept please note our operating hours are 9am to 5pm Monday to Friday (excluding Bank Holidays).

**Tel: 03443 715 523**

**Email: [vent.info@domusventilation.co.uk](mailto:vent.info@domusventilation.co.uk)**

**[www.domusventilation.co.uk](http://www.domusventilation.co.uk)**

If possible, please check your fan for the serial number located on the fan label.